

# To the Honorable Council City of Norfolk, Virginia

April 12, 2016

From:

George M. Homewood, FAICP, CFM, Planning Director

Subject:

Special Exception to operate an Entertainment Establishment at 765 Granby Street -

The Granby Social Club

Reviewed:

Ronald H. Williams, Jr., Deputy City Manager

Ward/Superward: 2/6

Approved:

Wan Do

**Item Number:** 

R-11

Marcus D. Jones, City Manager

- I. Staff Recommendation: Approval.
- II. Commission Action: By a vote of 7 to 0, the Planning Commission recommends Approval.
- III. Request: Special Exception to operate an entertainment establishment.
- IV. Applicant: The Granby Social Club
- V. <u>Description:</u>
  - The use is permitted in the D-4 district by special exception.
  - An entertainment establishment special exception was granted to The Beauty Parlor by Q and Company and The Parlor at 765 – 767 Granby Street.
    - Beauty Parlor by Q and Company will continue to operate under the existing special exception at 767 Granby Street and The Parlor (previously at 765 Granby Street) is proposing to relocate.
    - o This request is for a special exception for a new operator to operate an entertainment establishment with alcoholic beverages at 765 Granby Street.

	Previously (765 and 767 Granby Street)	Proposed
Hours of Operation	7:00 a.m. until 2:00 a.m., Seven days a week	9:00 a.m. until 2:00 a.m., Seven days a week
Hours of Operation and for the Sale of Alcoholic	5:00 p.m. until 2:00 a.m., Monday through Friday 11:00 a.m. until 2:00 a.m.,	9:00 a.m. until 1:30 a.m., Seven days a week

Beverages and Entertainment	Saturday and Sunday	
	164 seats indoors	99 seats indoors
Capacity	18 seats outdoors	10 seats outdoors
	299 total capacity	130 total capacity
	8 member band	3 member band
	Open microphone	Disc jockey
Entertainment	Karaoke	Karaoke
	Disc Jockey	Comedian
	Comedian	Poetry reading

# VI. Historic Resources Impacts

The building is a contributing structure in the Norfolk Auto Row state and federal historic district.

# VII. Public Schools Impacts

This site is located within the Taylor Elementary School, Blair Middle School, and Maury High School Attendance Zones.

Staff point of contact: Susan Pollock Hart at 664-4765, <a href="mailto:susan.pollock@norfolk.gov">susan.pollock@norfolk.gov</a>

# Attachments:

- Staff Report to CPC dated March 24, 2016 with attachments
- Proponents and Opponents
- Letters of concerns from nearby residents
- Ordinance

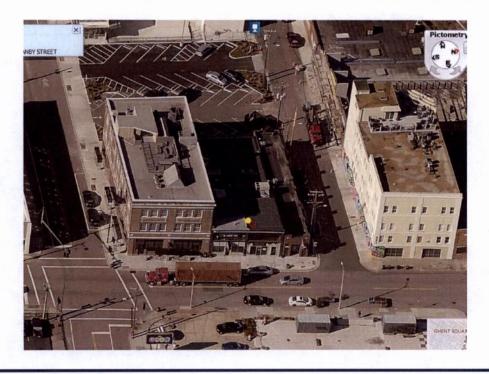


# Planning Commission Public Hearing: March 24, 2016

60 Executive Secretary: George M. Homewood, AICP, CFM 1M N &

Planner: Susan Pollock Hart, CFM 1

Staff Report	Item No. 16		
Address	765 Granby Street The Granby Social Club		
Applicant			
Request	Special Exception	Entertainment establishment	
Property Owner	Liberty Street, LLC		
	Site Area/Building Area	4,900/2,500 sq. ft.	
	Future Land Use Map	Downtown	
Site Characteristics	Zoning	D-4 (Arts and Design District)	
	Neighborhood	Downtown	
	Character District	Downtown	
	North	D-4: The Beauty Parlor by Q, Condominiums	
	East	D-4: The Plot	
Surrounding Area	South	D-4: The Pushers Comedy Club; Work I Release entertainment establishment and residential	
	West	D-4: Parking lot; Glass Wheel studio	



#### A. Summary of Request

This request is to allow a new entertainment establishment. The Granby Social Club, to operate in this site previously operated by The Parlor.

# B. Plan Consistency

The proposed special exception is consistent with *plaNorfolk2030*, which designates this site as downtown.

# C. Zoning Analysis

#### i. General

- The use is permitted in the D-4 district by special exception.
- An entertainment establishment special exception was granted to The Beauty Parlor by Q and Company and The Parlor.
  - Beauty Parlor by Q and Company will continue to operate at 767 Granby Street and The Parlor is proposing to relocate.

	Previously (765 and 767 Granby Street)	Proposed
Hours of Operation	7:00 a.m. until 2:00 a.m., Seven days a week	9:00 a.m. until 2:00 a.m., Seven days a week
Hours of Operation and for the Sale of Alcoholic Beverages and Entertainment	5:00 p.m. until 2:00 a.m., Monday through Friday 11:00 a.m. until 2:00 a.m., Saturday and Sunday	9:00 a.m. until 1:30 a.m., Seven days a week
Capacity	164 seats indoors 18 seats outdoors 299 total capacity	99 seats indoors 10 seats outdoors 130 total capacity
Entertainment	8 member band Open microphone Karaoke Disc Jockey Comedian	3 member band Disc jockey Karaoke Comedian Poetry reading

City Council Approval	Applicant	Request	
2013	Q and Company/The Beauty Parlor	Application for an entertainment establishment	

#### ii. Parking

The site was previously operated as an Entertainment Establishment.

#### iii. Flood Zone

- The property is located in the AE (High Risk) Flood Zone.
- Any substantial improvements or additions made to the structure must comply with appropriate development standards.

# D. Transportation Impacts

- Institute of Transportation Engineers figures calculate forecast travel for restaurants based upon the total seating of an establishment.
- Since no increase in indoor seating is being proposed for the site, no additional trips are projected.
- The site is near transit services with Hampton Roads Transit bus routes 1 (Granby) and 3 (Chesapeake) operating on Monticello Avenue near the site.
- Granby Street is an identified priority corridor in the City of Norfolk Bicycle and Pedestrian Strategic Plan.
  - Priority shared lanes are proposed.

# E. Historic Resources Impacts

 The building is a contributing structure in the Norfolk Auto Row state and federal historic district.

# F. Public Schools Impacts

This site is located within the Taylor Elementary School, Blair Middle School, and Maury High School Attendance Zones.

#### G. Environmental Impacts

There are no additional landscaping opportunities available.

#### H. Surrounding Area/Site Impacts

Over the past year there have been two calls for police service with no arrests made.

#### I. Payment of Taxes

The owner of the property is current on all real estate taxes.

#### J. Civic League

- Notice was sent to the Downtown Civic League and the Downtown Norfolk Council on February 10.
- The applicant contacted the Civic League on January 22.
- An e-mail of support was received from the Civic League on February 10.

# K. Communication Outreach/Notification

- Legal notice was posted on the property on February 16.
- Letters were mailed to all property owners within 300 feet of the property on March 11.

Legal notification was placed in The Virginian-Pilot on March 10 and March 17.

#### L. Recommendation

Staff recommends approval of the special exception request subject to the conditions below:

- (a) The hours of operation for the establishment shall be limited to 9:00 a.m. until 2:00 a.m., seven days a week. No use of the establishment outside of the hours of operation listed herein shall be permitted.
- (b) The hours of operation for the sale of alcoholic beverages, and for entertainment shall be limited to 9:00 a.m. until 1:30 a.m., seven days a week.
- (c) The seating for the establishment shall not exceed 99 seats indoors, 10 seats outdoors, and the total occupant capacity, including employees, shall not exceed 130 people. The use authorized by this special exception shall not commence until a certificate of occupancy reflecting these limits has been issued by the Department of Planning.
- (d) No smoking shall be permitted anywhere in the outdoor [and rooftop] dining area.
- (e) This special exception shall terminate in the event of a change in ownership of the establishment and may be revoked in the event of a change in the operation or management of the establishment as described in the Description of Operations set forth in "Exhibit A," attached hereto, provided that no termination in the event of a change in ownership of the establishment shall be effective until 120 days after the change or until a new special exception is granted showing the new owner, whichever is earlier. Notwithstanding the above, no violation of this condition shall be deemed to have occurred if the only change in management is a result of one or more of the members of the management team identified in the Description of Operations ceasing to work at the establishment.
- (f) Entertainment shall be limited to live bands having no more than 3 members, a disc jockey, karaoke, comedian, or poetry reading. No other form of entertainment is permitted.
- (g) The dance floor shall not exceed 250 square feet and shall be located as indicated on the basic floor plan attached hereto and marked as "Exhibit B." The dance floor shall be constructed of a different material than the primary floor material.
- (h) The layout of the establishment shall adhere to the specifications of the

floor plans attached hereto and marked as "Exhibit B."

- (i) No door to the establishment which opens onto or faces a public right-ofway shall be propped open during any time that entertainment is being provided.
- (j) The establishment shall maintain a current, active business license at all times while in operation.
- (k) The establishment shall remain current on all food and beverages taxes and business personal property taxes which may become due while it is in operation.
- (I) No public telephone(s) shall be permitted on the exterior of the property. Any public phone(s) on the interior of the building shall be located in an area within full view of the establishment's staff and shall not be permitted within any restroom.
- (m) During all hours of operation, the establishment operator shall be responsible for maintaining those portions of public rights-of-way improved by sidewalk and portions of any parking lot adjacent to the premises regulated by the special exception so at to keep such areas free of litter, refuse, solid waste, snow, ice, and any bodily discharge.
- (n) The establishment shall maintain a designated driver program which shall provide, at minimum, that designated drivers may be served non-alcoholic beverages at no charge. The establishment shall describe the program in writing and its availability shall be made known to patrons via either a printed card placed on each table and on the bar or a description printed on the menu.
- (o) A menu shall be provided containing an assortment of foods which shall be made available at all times the establishment is open. A food menu and full dining service shall be available at the bar.
- (p) The business authorized by this special exception shall be conducted in accordance with the Description of Operations set forth in "Exhibit A," attached hereto. The representations made in "Exhibit A" shall be binding upon all owners, operators and managers who operate and/or manage the premises covered by this special exception. Should any owner, operator or manager desire to operate the business in a manner different than as represented in "Exhibit A," a new special exception must be obtained prior to implementing such change. Where any limitation or representation contained in "Exhibit A" is inconsistent with any condition of this

ordinance, the conditions of this ordinance shall govern.

- (q) The violation of any requirement, limitation, or restriction imposed by the Virginia ABC Commission shall be deemed a violation of this special exception. This special exception may be revoked for any violation of a general or specific condition, including a condition incorporated by reference and including a condition arising from requirements, limitations, or restrictions imposed by the ABC Commission or by Virginia law.
- (r) Neither the establishment nor any portion of it shall be leased, let, or used by any third party to stage an event for profit. No outside promoter shall be permitted to use, operate, rent, or host any event on the premises.
- (s) An ABC manager, employed and compensated by the applicant, shall be present at all events held on the premises. This manager shall supervise the event at all times. The ABC manager shall be present on the premises at least one hour prior to the beginning of the event and shall remain on the premises until the event is concluded and the establishment is secured and locked. If alcohol is not served or consumed, a responsible supervisor, employed and compensated by the applicant, shall perform this function.
- (t) In addition to the ABC manager or supervisor the applicant shall provide such additional paid staff as may be necessary to coordinate, supervise, and manage any event held on the premises.
- (u) The establishment manager shall notify the Commissioner of the Revenue no less than 72 hours prior to the commencement of any event at which a cover charge is to be collected or any event held by an Authorized Entity which leases, lets, or uses the establishment.
- (v) The establishment manager shall notify the Commissioner of the Revenue no less than 72 hours prior to the commencement of any event at which a cover charge is to be collected.
- (w) A binder or folder containing documentation relating to the operation of the establishment shall be kept on the premises at all times and shall be produced upon request made by any person. For purposes of this section, the documentation relating to the operation of the establishment shall include copies of the following:
  - (1) This special exception;
  - (2) Any ABC license(s);

- (3) Any occupancy permit(s);
- (4) Certifications of all persons who work on the premises as a security guard;
- (5) All fire code certifications, including alarm and sprinkler inspection records;
- (6) Any health department permit(s);
- (7) The emergency action plan required under the Fire Prevention Code;
- (8) The names, addresses, and phone numbers of all persons who manage or supervise the establishment at any time;
- (9) The establishment's designated driver program; and
- (10) The establishment's Security Plan.
- (x) The business shall provide in-house security or retain the services of a licensed security firm to provide security services at a rate of one security guard per 50 guest occupants on the property whenever occupancy shall exceed 98 people or when otherwise required by at least 36 hours prior written notice of the Fire Marshal, Chief of Police, or any designee of either. After 8:00 p. m. each Friday and Saturday as well as during special events, a security supervisor certified either in the Responsible Hospitality Training course offered by the City of Norfolk or in accordance with the requirements of the Virginia Department of Criminal Justice Services shall be present on the property.
- (y) The written security plan submitted to the City as part of the application for this special exception and on file with the Department of Planning shall remain in full force and effect at all times while the establishment is in operation.

#### Attachments

Location Map

**Zoning Map** 

1000' radii map of similar ABC establishments and Norfolk Public Schools Application

Notice to the Downtown Civic League and the Downtown Norfolk Council

# **Proponents and Opponents**

# **Proponents**

Landon Anderson 765 Granby Street Norfolk, VA 23510

Naomi Almeida 765 Granby Street Norfolk, VA 23510

# **Opponents**

None

03/22/2016 lds

Form and Correctness Approve

Office of the City Attorney

Contents Approved:

DEPT.

NORFOLK, VIRGINIA

# **ORDINANCE No.**

AN ORDINANCE GRANTING A SPECIAL EXCEPTION AUTHORIZING THE OPERATION OF AN ENTERTAINMENT ESTABLISHMENT WITH ALCOHOLIC BEVERAGES KNOWN AS "THE GRANBY SOCIAL CLUB" ON PROPERTY LOCATED AT 763 GRANBY STREET, SUITE 765.

BE IT ORDAINED by the Council of the City of Norfolk:

Section 1:- That a Special Exception is hereby granted to The Granby Social Club Incorporated authorizing the operation of an entertainment establishment with alcoholic beverages named "The Granby Social Club" on property located at 763 Granby Street, suite 765. The property which is the subject of this Special Exception is more fully described as follows:

Property fronts 45 feet, more or less, along the western line of Granby Street, beginning 17 feet, more or less, from the southern line of West Wilson Avenue and extending southwardly; property also fronts 45 feet, more or less, along the eastern line of Magazine Lane; premises numbered 763 Granby Street, suite 765.

Section 2:- That the Special Exception granted hereby shall be subject to the following conditions:

- (a) The hours of operation for the establishment shall be limited to 9:00 a.m. until 2:00 a.m. the following morning, seven days per week. No use of the establishment outside of the hours of operation listed herein shall be permitted.
- (b) The hours of operation for the sale of alcoholic beverages and for entertainment shall be limited to 9:00 a.m. until 1:30 a.m. the following morning, seven days per week.
- (c) The seating for the establishment shall not exceed 99 seats indoors, 10 seats outdoors, and the total occupant capacity, including employees, shall not

exceed 130 people.

- (d) No smoking shall be permitted anywhere in the outdoor dining area.
- (e) This special exception shall terminate in the event of a change in ownership of the establishment and may be revoked in the event of a change in the operation or management of the establishment as described in the Description of Operations set forth in "Exhibit A," attached hereto, provided that no termination in the event of a change in ownership of the establishment shall be effective until 120 days after the change or until a new special exception is granted showing the new owner, whichever is earlier. Notwithstanding the above, no violation of this condition shall be deemed to have occurred if the only change in management is a result of one or more of the members of the management team identified in the Description of Operations ceasing to work at the establishment.
- (f) Entertainment shall be limited to live bands having no more than 3 members, a disc jockey, karaoke, comedian, or poetry reading. No other form of entertainment is permitted.
- (g) The dance floor shall not exceed 91 square feet and shall be located as indicated on the basic floor plan attached hereto and marked as "Exhibit B." The dance floor shall be constructed of a different material than the primary floor material.
- (h) The layout of the establishment shall adhere to the specifications of the floor plans attached hereto and marked as "Exhibit B."
- (i) No door to the establishment which opens onto or faces a public right-of-way shall be propped open during any time that entertainment is being provided.
- (j) The establishment shall maintain a current, active business license at all times while in operation.
- (k) The establishment shall remain current on all food and beverages taxes and business personal property

taxes which may become due while it is in operation.

- (1) No public telephone(s) shall be permitted on the exterior of the property. Any public phone(s) on the interior of the building shall be located in an area within full view of the establishment's staff and shall not be permitted within any restroom.
- (m) During all hours of operation, the establishment operator shall be responsible for maintaining those portions of public rights-of-way improved by sidewalk and portions of any parking lot adjacent to the premises regulated by the special exception so at to keep such areas free of litter, refuse, and both solid and liquid waste.
- (n) The establishment shall maintain a designated driver program which shall provide, at minimum, that designated drivers may be served non-alcoholic beverages at no charge. The establishment shall describe the program in writing and its availability shall be made known to patrons via either a printed card placed on each table and on the bar or a description printed on the menu.
- (o) A menu shall be provided containing an assortment of foods which shall be made available at all times the establishment is open. A food menu and full dining service shall be available at the bar.
- (p) The business authorized by this special exception be conducted in accordance with Description of Operations set forth in "Exhibit A," attached hereto. The representations made in "Exhibit A" shall be binding upon all owners, operators and managers who operate and/or manage the premises covered by this special exception. Should any owner, operator or manager desire to operate the business in a manner different than as represented in "Exhibit A," a new special exception must be obtained prior to implementing such change. Where any limitation or representation contained in "Exhibit A" is inconsistent with any condition of this ordinance, the conditions of this ordinance shall govern.
- (q) The violation of any requirement, limitation, or

restriction imposed by the Virginia ABC Commission shall be deemed a violation of this special exception. This special exception may be revoked for any violation of a general or specific condition, including a condition incorporated by reference and including a condition arising from requirements, limitations, or restrictions imposed by the ABC Commission or by Virginia law.

- (r) Neither the establishment nor any portion of it shall be leased, let, or used by any third party to stage an event for profit. No outside promoter shall be permitted to use, operate, rent, or host any event on the premises.
- (s) An ABC manager, employed and compensated by the applicant, shall be present at all events held on the premises. This manager shall supervise the event at all times. The ABC manager shall be present on the premises at least one hour prior to the beginning of the event and shall remain on the premises until the event is concluded and the establishment is secured and locked. If alcohol is not served or consumed, a responsible supervisor, employed and compensated by the applicant, shall perform this function.
- (t) In addition to the ABC manager or supervisor the applicant shall provide such additional paid staff as may be necessary to coordinate, supervise, and manage any event held on the premises.
- (u) The establishment manager shall notify the Commissioner of the Revenue no less than 72 hours prior to the commencement of any event at which a cover charge is to be collected or any event held by an Authorized Entity which leases, lets, or uses the establishment.
- (v) The establishment manager shall notify the Commissioner of the Revenue no less than 72 hours prior to the commencement of any event at which a cover charge is to be collected.
- (w) A binder or folder containing documentation relating to the operation of the establishment shall be kept on the premises at all times and shall

be produced upon request made by any person. For purposes of this section, the documentation relating to the operation of the establishment shall include copies of the following:

- (1) This special exception;
- (2) Any ABC license(s);
- (3) Any occupancy permit(s);
- (4) Certifications of all persons who work on the premises as a security guard;
- (5) All fire code certifications, including alarm and sprinkler inspection records;
- (6) Any health department permit(s);
- (7) The emergency action plan required under the Fire Prevention Code;
- (8) The names, addresses, and phone numbers of all persons who manage or supervise the establishment at any time;
- (9) The establishment's designated driver program; and
- (10) The establishment's Security Plan.
- (x) The business shall provide in-house security or retain the services of a licensed security firm to provide security services at a rate of one security guard per 50 guest occupants on the property whenever occupancy shall exceed 98 people or when otherwise required by at least 36 hours prior written notice of the Fire Marshal, Chief of Police, or any designee of either. After 8:00 p.m. each Friday and Saturday as well as during special events, a security supervisor certified either in the Responsible Hospitality Training course offered by the City of Norfolk or in accordance with the requirements of the Virginia Department of Criminal Justice Services shall be present on the property.
- (y) The written security plan submitted to the City as

part of the application for this special exception and on file with the Department of Planning shall remain in full force and effect at all times while the establishment is in operation.

Section 3:- That the City Council hereby determines that the Special Exception granted herein complies with each of the requirements of § 25-7 of the Zoning Ordinance of the City of Norfolk, 1992 (as amended), namely that:

- (a) The proposed use and development will be in harmony with the objectives and policies of the adopted general plan and with the general and specific purposes for which this ordinance was enacted and for which the regulations of the district in question were established;
- (b) The proposed use and development will not substantially diminish or impair the value of the property within the neighborhood in which it is located;
- (c) The proposed use and development will not have an adverse effect upon the character of the area or the public health, safety and general welfare. Conditions may be applied to the proposed use and development, as specified in section 25-8 below, to mitigate potential adverse impacts;
- proposed use and development be (d) constructed, arranged and operated so as not to the use and development of interfere with the in accordance with property neighboring applicable district regulations;
- (e) The proposed use and development will be served adequately by essential public facilities and services such as streets, public utilities, drainage structures, police and fire protection, refuse disposal, parks, libraries, and schools;
- (f) The proposed use and development will not cause undue traffic congestion nor draw significant amounts of traffic through residential streets;
- (g) The proposed use and development will not result in the destruction, loss or damage of natural, scenic

or historic features of significant importance;

- (h) The proposed use and development will not cause substantial air, water, soil or noise pollution or other types of pollution which cannot be mitigated;
- (i) The proposed use and development will not cause a negative cumulative effect, when its effect is considered in conjunction with the cumulative effect of various special exception uses of all types on the immediate neighborhood and the effect of the proposed type of special exception use on the city as a whole;
- (j) The proposed use and development complies with all additional standards imposed on it by the particular provisions of the ordinance authorizing such use; and
- (k) No application for a special exception shall be recommended or granted until any and all delinquent real estate taxes owed to the City of Norfolk on the subject property have been paid.

Section 4:- That the Special Exception granted hereby amends the previously granted special exception permitting an entertainment establishment on this property, and all provisions and conditions previously approved are entirely superseded by the terms of this Special Exception.

Section 5:- That this ordinance shall be in effect from the date of its adoption.

#### ATTACHMENTS:

Exhibit A (5 pages)

Exhibit B (3 pages)



# EXHIBIT "A" Description of Operations Entertainment Establishment (Please Print)

Date 01/27/2016
Trade name of business The Granby Social Club Incorporated
Address of business 765 Granby St. Norfolk VA, 23510.
Name(s) of business owner(s)* Tollgate Group, LLC / Guy R. Derenoncourt
Name(s) of property owner(s)* Liberty Street, LLC / Paul B. Wallace, Geoff Wallace
Name(s) of business manager(s)/operator(s) Robert Phillips, Brian Anderson, Guy DERENDACOURT, NACHT
Daytime telephone number (757 255-8159
*If business or property owner is a partnership, all partners must be listed. *If business or property owner is an LLC or Corporation, all principals must be listed.
1. Proposed Hours of Operation:
Facility Weekday From 09:00 AM To 02:00 AM Weekday From 09:00 AM To 01:30 AM To 01:30 AM
Friday From 09:00 AM To 02:00 AM Friday From 09:00 AM To 01:30 AM
Saturday From 09:00 AM To 02:00 AM Saturday From 09:00 AM To 01:30 AM
Sunday From 09:00 AM To 02:00 AM Sunday From 09:00 AM To 01:30 AM
<ul> <li>Type of ABC license applied for (check all applicable boxes):</li> <li>☑ On-Premises</li> <li>☑ Off-Premises (second application required)</li> </ul>
3. Type of alcoholic beverage applied for:  ☐ Beer ☐ Wine ☐ Mixed Beverage

# DEPARTMENT OF CITY PLANNING

# Exhibit A – Page 2 Entertainment Establishment

4.	Will video games, pool tables, game boards or other types of games be provided?  ☐ Yes (If more than 4, additional application required) ☐ No
	4a If yes, please describe type and number of each game to be provided:
	2 Pool Tables. 1 Skeeball Table.
5.	Will patrons ever be charged to enter the establishment?  ☑ Yes □ No
	5a. If yes, why:
	Prepaid Tickets (networking seminars, social mixers, corporate luncheons)
	5b. Which days of the week will there be a cover charge (circle all applicable days):
	☑Monday ☑Tuesday ☑Wednesday☑Thursday ☑Friday ☑Saturday ☑Sunday
6.	Will the facility or a portion of the facility be available for private parties?  ☑ Yes □ No
	6a. If yes, explain:
	Private auctions, wedding receptions, corporate functions.
7.	Will a third party (promoter) be permitted to lease, let or use the establishment?  ☐ Yes ☐ No
	7a. If yes, explain:
8	Will there ever be a minimum age limit?
٥.	☑ Yes ☐ No

# DEPARTMENT OF CITY PLANNING

#### Exhibit A – Page 3 Entertainment Establishment

9. Additional comments/description/operational characteristics or prior experience:

Primarily karaoke with the occasional three piece Jazz Act. Internet background music/ DJ on weekends.

Note: If smoking is permitted, then floor plans must be submitted showing all necessary

building requirements for such facility

Signature of Applicant

I've Seen involved with Island Riave & Courses in the past, I'm very exacted asout soing a confinsator T. the Mrd District.

Regards,

Telephone (757) 664-4752 Fax (757) 441-1569

(Revised January, 2015)

# LAYOUT 1 - RESTAURANT MUSIC - NO DJ.

• Complete this worksheet based for each floor plan submitted with application.

# Exhibit A – Floor Plan(s) Worksheet Entertainment Establishment

Dance Hall permit is required.

•	loor plan(s) must be prepared by a registered design professional and include:  o Tables/seats o Restroom facilities o Bar o Ingress and egress o Standing room o Disc Jockey/Band/Entertainment area) o Outdoor seating o Total maximum capacity (including employees)
1.	otal capacity
	Number of seats (not including bar seats)  Number of bar seats  Standing room  MELZANINE  Outdoor  Number of seats  10
	. Number of employees
	© AND I Occupancy cor/Outdoor seats, standing room and employees) = 130
2.	ist ANY type of entertainment proposed other than a member live band, karaoke, omedian, or poetry reading.
-	
3.	Vill a dance floor be provided? ☐ Yes ☐ No
	3a. If yes, Square footage of establishment Square footage of dance floor
	If a disc jockey is proposed, a dance floor must be provided.  If the dance floor is more than 10% of the square footage of the establishment, a

# DEPARTMENT OF CITY PLANNING

# Exhibit A – Floor Plan(s) Worksheet Entertainment Establishment

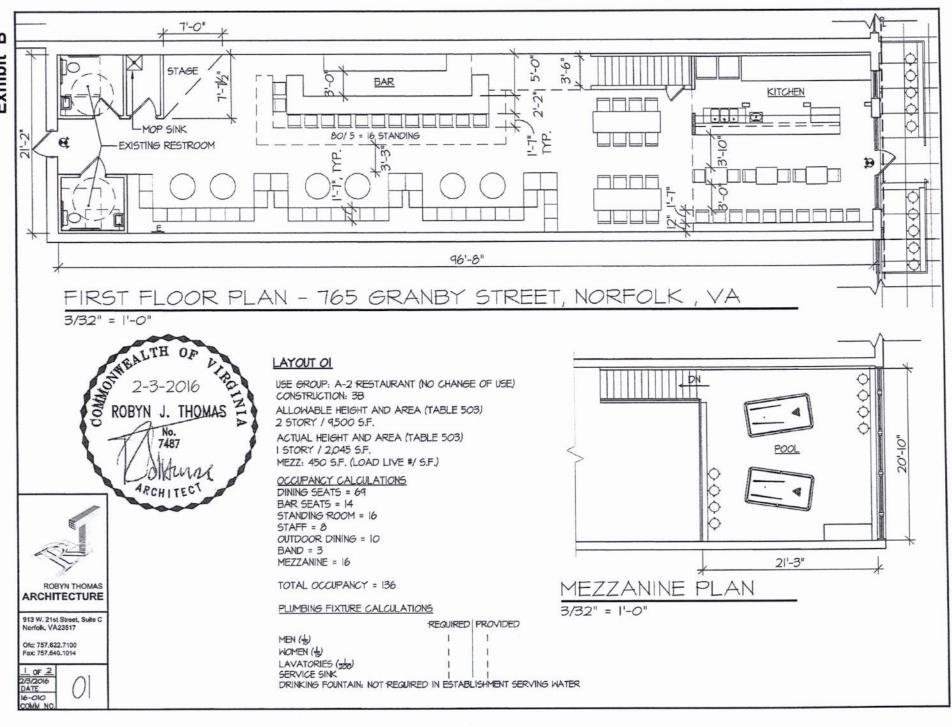
•		oor pla	Disc Jockey/Band/Entertainment a	ed design pr	ofessional and include:
1.	<u>To</u>	tal cap	pacity		
	a.	Numb	or per of seats (not including bar seats) per of bar seats ling room		12 10
	b.	Outdo Numb	oor per of seats		0
To (In	tal	BANIT		nployees) =	8 80
2.	Lis		ment type of entertainment proposed oth n, or poetry reading.	er than a 3 r	nember live band, karaoke,
D	J.				
3.	W	☑ Ye			
		3a.	If yes,		

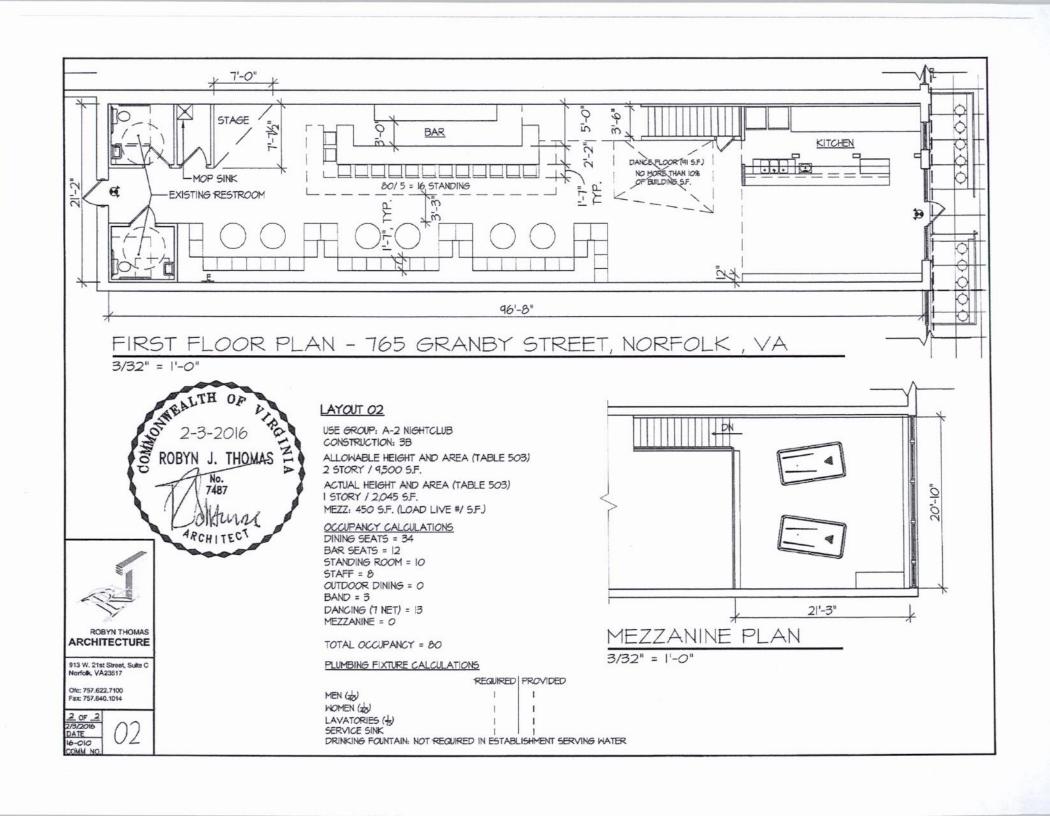
If a disc jockey is proposed, a dance floor must be provided.

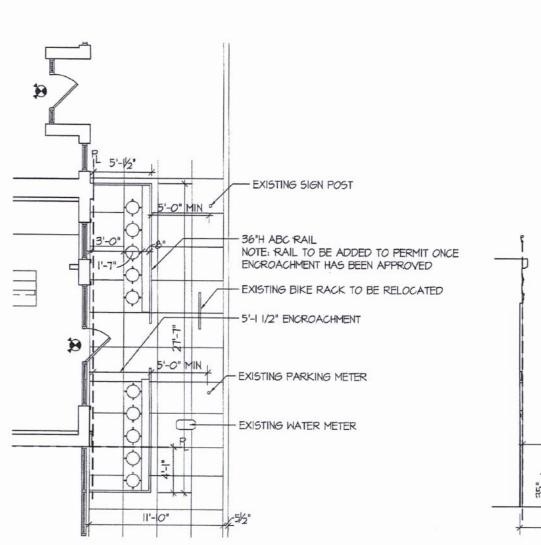
Square footage of establishment 2500 Square footage of dance floor 250

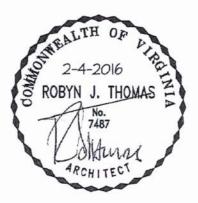
 If the dance floor is more than 10% of the square footage of the establishment, a Dance Hall permit is required.

# DEPARTMENT OF CITY PLANNING











#### **ROBYN THOMAS ARCHITECTURE**

913 W. 21st Street, Suite C Norfolk, VA23517

Ofc: 757.622.7100 Fax: 757,640,1014

OUTDOOR DINING 765 GRANBY STREET

5'-1 1/2" ENCROCHMENT METAL RAIL, PAINT FINISH COLOR: BLACK

11'-10"

TOP RAIL: 1 1/2" SQUARE POSTS/ INTERMEDIATE RAIL: 1 1/2" SQUARE COMPLETE WITH OFFSET BASE PLATE AND CONCRETE ANCHORS

# Exhibit A – Floor Plan(s) Worksheet Entertainment Establishment

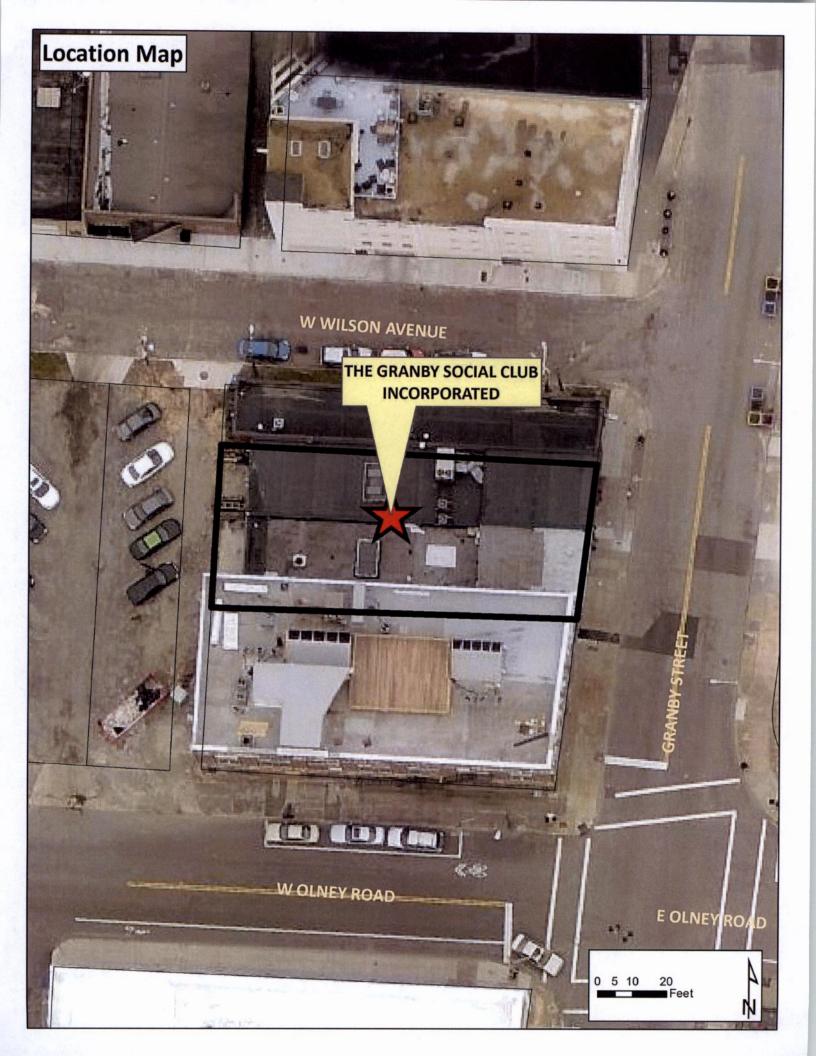
- Complete this worksheet based for each floor plan submitted with application.
- Floor plan(s) must be prepared by a registered design professional and include:
  - Tables/seats
  - Restroom facilities
  - Bar
  - Ingress and egress
  - Standing room
  - Disc Jockey/Band/Entertainment area)
  - Outdoor seating
  - Total maximum capacity (including employees)

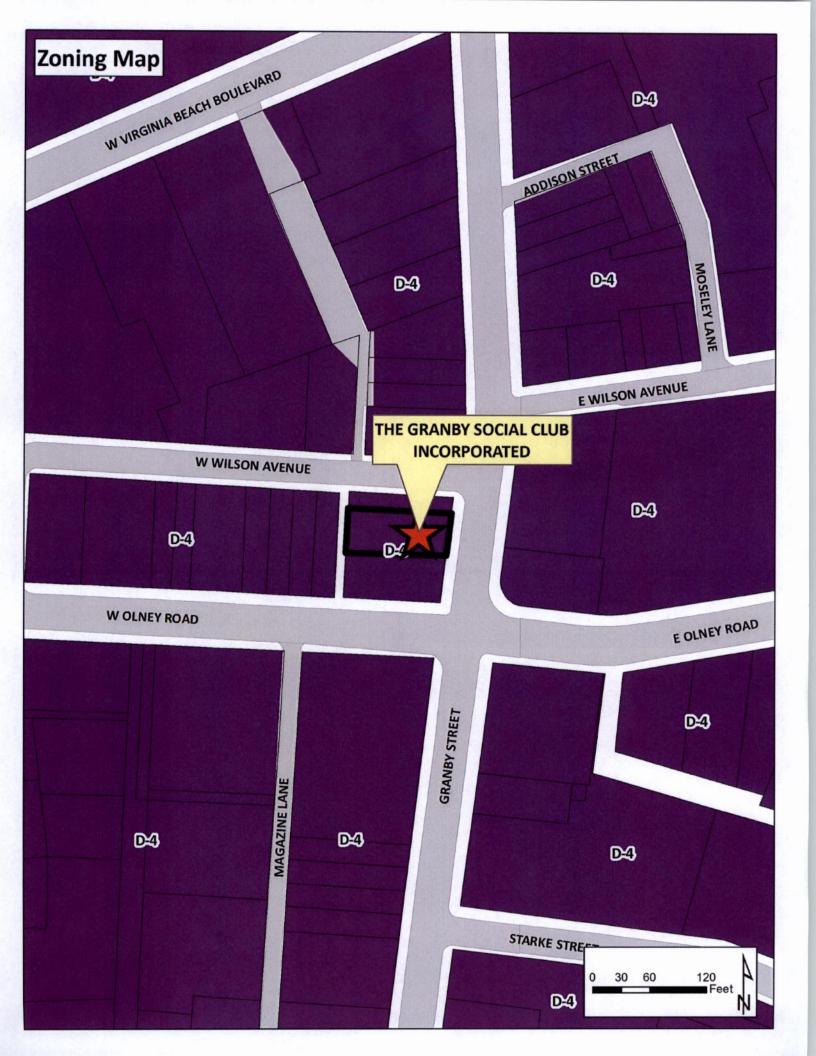
1.	<u>To</u>	otal capacity	
	a.	Indoor Number of seats (not including bar seats) Number of bar seats Standing room	12 10
	b.	Outdoor Number of seats	0
	tal	Number of employees  BAND Occupancy or/Outdoor seats, standing room and emp	8 3 loyees) = 80
2.	Lis	ntertainment st ANY type of entertainment proposed other omedian, or poetry reading.	than a 3 member live band, karaoke
D	J.		
	141	/ill a dance floor be provided?	
3.	VV	☑ Yes ☐ No	

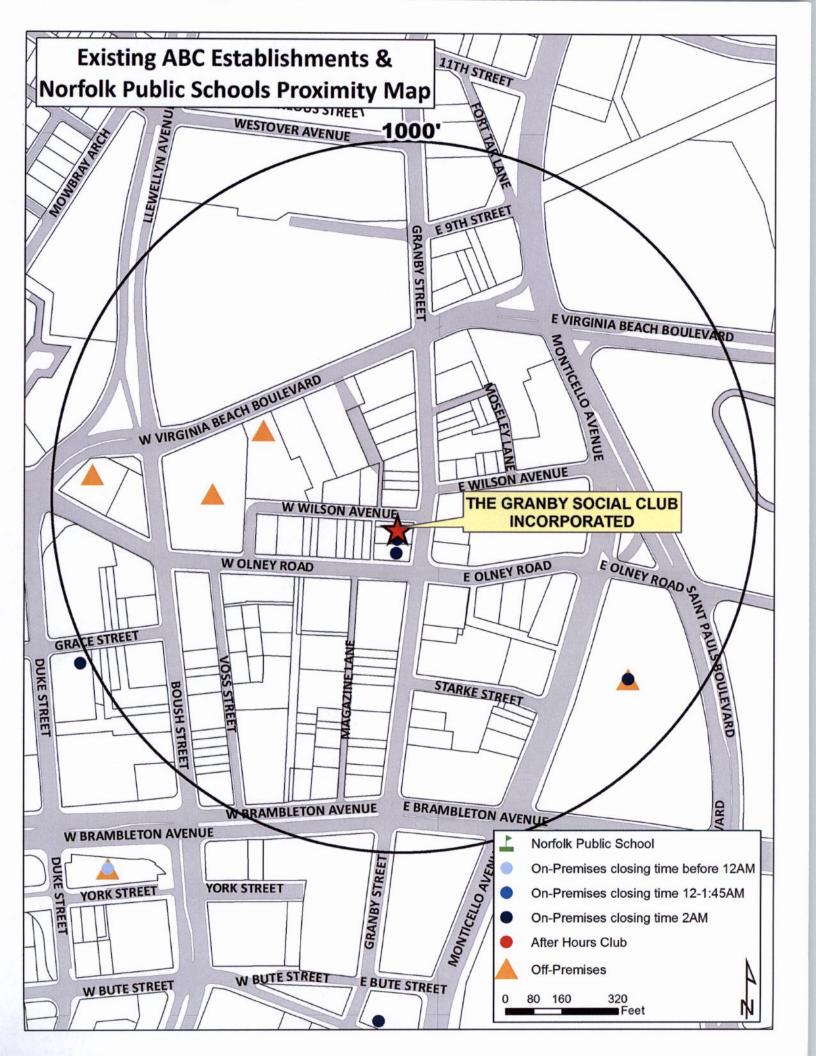
If a disc jockey is proposed, a dance floor must be provided.

 If the dance floor is more than 10% of the square footage of the establishment, a Dance Hall permit is required.

# DEPARTMENT OF CITY PLANNING









# APPLICATION ADULT USE SPECIAL EXCEPTION ENTERTAINMENT ESTABLISHMENT (Please Print)

Date 01/27/2016
DESCRIPTION OF PROPERTY
Address 765 Granby Street, Norfolk VA, 23510
Existing Use of Property Vacant
Proposed Use Restaurant & Bar
Current Building Square Footage 2500
Proposed Building Square Footage 2500
Trade Name of Business (If applicable) The Granby Social Club Incorporated
APPLICANT (If applicant is a LLC or a Corp./Inc., include name of official representative and/or all partners
1. Name of applicant: (Last) Derenoncourt (First) Guy (MI) R
Mailing address of applicant (Street/P.O. Box): 999 Waterside Dr. Suite 2525
(City) Norfolk (State) VA (Zip Code) 23510
Daytime telephone number of applicant ([757]) 255-8159 Fax ([757]) 257-3771
E-mail address of applicant: helpdesk@thetollgategroup.com

# DEPARTMENT OF CITY PLANNING

Application Entertainment Establishment Page 2

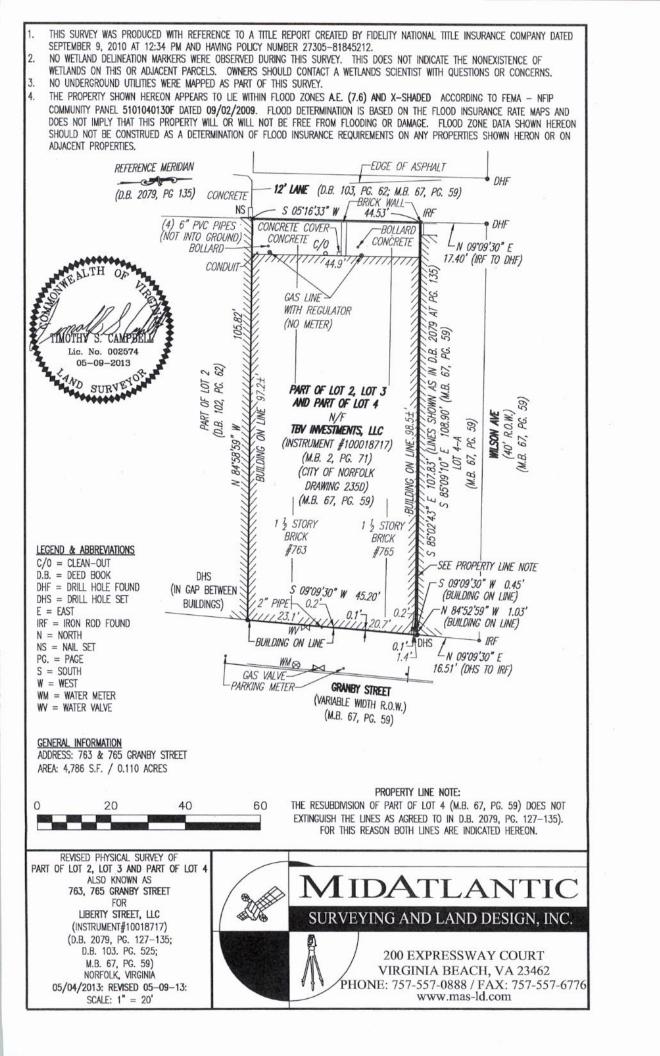
AUTHORIZED AGENT (if applicable) (If agent is a LLC or a Corp./Inc., include name of official representative and/or all partners)
2. Name of applicant: (Last) Derenoncourt (First) Guy (MI) R
Mailing address of applicant (Street/P.O. Box): 999 Waterside Dr. Suite 2525
(City) Norfolk (State) VA (Zip Code) 23510
Daytime telephone number of applicant ([757]) 257-3771 Fax ([757]) 255-8159
E-mail address of applicant: helpdesk@thetollgategroup.com
PROPERTY OWNER (If property owner is a LLC or a Corp./Inc., include name of official representative and/or all partners)  3. Name of property owner: (Last) Wallace (First) Paul (MI) B  Mailing address of property owner (Street/P.O. box): 2525 Oconee Avenue, Suite 101
(City) Virginia Beach (State) VA (Zip Code) 23454  Daytime telephone number of owner (757) 498-8810 email: admin@balancebuilders.hrcoxmail.com
CIVIC LEAGUE INFORMATION
Civic League contact: Kevin Murphy
Date(s) contacted: 01/22/2016
Ward/Super Ward information: Theresa Whibley / Barclay C. Winn

# DEPARTMENT OF CITY PLANNING

Application Entertainment Establishment Page 3

# REQUIRED ATTACHMENTS

	N nit this complete applicand accurate to the best of		he information	contained
Print name:	(Property Owner or Authorized		214	(Date)
Print name:	(Applicant)	Sign: (Date)	5 414	116
ONLY NEEDED IF A	APPLICABLE:			
Print name:	(Authorized Agent Signature)	_Sign:(D	Pate)	_/





# The Granby Social Club Security Plan

#### INTRODUCTION

Best practice for security begins with risk assessment for each type of situation. Information developed in this plan will influence each parts of the security plan. Threats comprise of all possible forms of attack; threats to the venue and near-by facility encompassing potential losses of human life, injuries, damages, business lost, environmental effect, and psychological damage are all considered.

The purpose of this plan is to establish a framework which protects GSC's patrons and the community by increasing deterrence tactics and delivering protective security measures. This guide primarily highlights the vital part that GSC employees and/or contractors play in the event of a security incident; to include bomb threats to items left around the premises.

#### **Definition of "Security"**

Se-Cu-ri-ty - noun

- 1. Freedom from danger, risk, etc.: safety.
- 2. Freedom from worry, anxiety, or doubt; well-founded confidence.
- 3. Something that secures or makes safe; protection; defense.
- 4. Precautions taken to guard against crime, attack, etc.

# SECURITY AWARNESS

The vigilance of the staff (front of the house, back of the house, cleaning, maintenance, and contract staff) is essential to protective measures. The staff is highly trained and encouraged to alert unusual behavior. The confidence to report suspicions, knowing how to report, including false alarms is taken seriously and is regarded as a contribution to the safe running of the restaurant. Planning, coordinating, and establishing good communication between venue staff and external officials is integral to risk mitigation, response and recovery operations.

#### MANAGING THE RISK

Management has the responsibility under Health and Safety Legislation and Fire Safety with regards to protective security, the understanding and the training to manage hazards and risks. The vulnerability analysis includes a review of all operational security systems. A number of tools are available with developing risk assessment. Team members internal to the venue are involved in the security and day to day operations. External stakeholders include law enforcements, emergency medical and fire services providers. Officials from higher levels of government and managers are responsible for neighboring infrastructure (gas, transportation of chemical, etc.). The venue profile is one important component of the risk assessment. Basic information about the location of fire extinguishers, the capacity of the building, pedestrian flow, and access are part of the venue profile and can be used as quick reference for those responding to an incident.



Risk mitigation involves measures to deter or defeat threats, as well as incident response plans to reduce the consequences of an incident. Patron search procedures, ID card scanners, access alarms, and monitoring cameras are implemented for deterrence.

Response planning involves rapid evacuation of the venue and coordination with emergency medical and fire services. Risk assessment is not a static process. Risk assessment always requires review and corresponding adaptation to new information and circumstances.

#### Staffing: Leadership, Organization and Authority

#### Goals:

- Create a safe and secure environment within GSC for patrons.
- Provide a level of control and safety for all arriving and departing guests.
- Mitigate any noise or inappropriate conduct by patrons of GSC entering or leaving the facility
  which impairs the quiet enjoyment of immediate neighbors, particularly residents living nearby.
- Peacefully and effectively resolve all dangerous situations before any shall provide an assertive
  presence by displaying integrity and professionalism while executing their duties and
  responsibilities in an effort to maintain security, protections, and safety of members of the public.
- Ensure a complete, orderly, safe, and swift evacuation of the facility in case of fire, explosion, or any other uncontrolled dangers within the building.
- Protect and promote the courteous, inviting, and hospitable character of the neighborhood and the City of Norfolk generally.

Best practices put in place appropriate staff with clear organization and command chain to respond effectively to risks identified. Clearly defined leadership, staff organization, and lines of authority helps the venue staff see where they fit into the security plan. Control structure that will respond to an incident will be practiced and tested in exercises involving staff who would respond to an incident. Such exercises are held to provide refresher training and counter inevitable staff turnover. For venue employees involved in day to day operations and security, clear job descriptions, including their roles during an incident, will ensure that they perform their duties, and clarify who takes over certain roles if the person originally assigned is missing. For contract security employees, knowing the organization hierarchy and job responsibilities will foster efficient communication and appropriate assignment of responsibilities.

#### Features of the Plan:

The Granby Social Club, Inc. intends to use a qualified, certified security firm, and/or staff members.

#### **Rules & Regulations:**

Depending on the nature of the event hosted, the security team will enforce any combination of dress code, age limit, and code of conduct, and will always enforce restrictions on carrying controlled substances, guns, knives, Tasers®, or any item which may be used as a weapon. Those in violation, as well as unruly patrons, will be escorted off premises and/or turned over to the police. Drink limits will



also be enforced and intoxicated patrons will be handled in accordance with the guidelines set forth by the Virginia Department of Alcoholic Beverage Control.

#### Access:

Pedestrian and vehicular traffic to and from the facility will be accessible through GSC's front and back doors.

#### **Integration:**

The Granby Social Club, Inc. will interface or cooperate with law enforcement in situations which involve the possible commission of a crime or which warrants police intervention. GSC staff will also make cooperative efforts to work with neighboring entertainment establishments to address issues which might come up adjacent to the businesses.

Uniforms are intended to help patrons, law enforcement, and emergency responders readily identify who from the facility is designated as responsible for maintaining security and empowered to implement or impose the facilities rules and regulations.

Members of the security firm hired by GSC will wear clothing that identifies them as "Security." Staff members supporting the security team will wear clothing that identifies them as "Staff."

#### **Security Team:**

Depending on the nature of the events hosted at GSC, the security team will consist of any combination of the following security team members:

- 1 Security Team Leader.
- At least 1 Door Security Person. Whenever occupancy exceeds 120 people of the queue of patrons waiting to be admitted exceeds 25 people, at least 2 Door Security Persons.
- At least 2 Roving Security Person. Whenever occupancy exceeds 100 people or the queue of patrons waiting to be admitted exceeds 25, at least 2 Door Security Personnel.
- At least 2 Roving Security Personnel whenever occupancy exceeds 120.
- At all times, at least one of the security personnel in each of the designated positions shall be certified by the Virginia Department of Criminal Justice Services (DCJS).

# **General Duties and Responsibilities:**

Each member of the Security Team will be trained to set up and control queuing in accordance with any floor plans approved through the City's special exception process. All members shall work in concert to maintain order within the facility and outside in the immediate surroundings so as to prevent any activity which would interfere with the quiet enjoyment of nearby property owners or leaseholders. All team members will coordinate with any personnel who may be hired by the property owner to provide security immediately outside of the facility and will be responsible for communicating wait times and cutoffs for any prospective patron queuing up to gain entry. All team members must be knowledgeable of each other's duties and responsibilities so as to be able to assist one another whenever necessary. IT IS THE DUTY OF EVERY MEMBER OF THE TEAM TO PROTECT THE ESTABLISHMENT, ITS



PATRONS, AND EMPLOYEES FROM ANY AND ALL PERCEIVED AND REAL THREATENING SITUATIONS.

#### **Operations**

As patrons enter the premises, they usually undergo some form of screening with pat-downs, wanding, and magnetometers being the most common. Mitigating potential consequences of an attack through response planning is ideal. Total evacuation is a last resort and may not be the best response. Employees can be expected to undergo regular training, while contractors may come with some training certified by their company, or by the state. A long-term employee will have a documented training history.

#### **Security Team Leader:**

- Supervise all other security team members and monitors all members to ensure compliance with the security plan.
- Enforce occupancy limits in accordance with any floor plans approved through the City's special
  exception process. The leader may rely on information about the number of patrons entering and
  leaving the facility gathered from other members of the security team.
- · Report directly to the facility manager.
- Rove entire venue during operating hours to ensure patron flow and maintenance of open aisles and clear pathways to exits.
- Liaison to state and city enforcement officers and emergency responders.
- Coordinate configuration of the floor plan on a daily basis under the direction of the General Manager and in accordance with any floor plans approved through the City's special exception process.
- Provide or arrange security accompaniment for employees departing at the end of their shift.
- During emergency evacuation, ensure that all security team members are properly executing emergency duties and responsibilities.
- Maintain CPR certification.

#### **Door Security:**

- Control activity at main entrance at all times, monitoring entry of patrons, and maintain clear egress.
- Control access to the venue.
- Check for proper identification of patrons seeking admission.
- Enforce dress code, age limitation, legitimacy of identification cards, and code of conduct.
- Enforce restrictions on contraband by employing one or more of the following techniques: searching bags/purses, metal detector wands, pat-downs.
- Keep proper count of patrons entering and leaving the premises.
- During emergency evacuations, direct patrons out of exits and to a location far enough from the building to be safe and to allow room for other patrons to continue.
- Move away from the building and assemble.
- Maintain security presence in restroom corridor.



Maintain CPR certification.

#### **Stationary and Roving Security:**

- Monitor continual compliance with Virginia ABC regulations.
- Identify and address hazards as they arise throughout the facility.
- · Maintain security around bar areas.
- Maintain security in restroom corridor.
- Rove entire venue during operating hours to ensure patron flow and maintenance of open aisles and clear pathways to exits.
- Regularly check emergency exits to ensure they are clear accessible.
- During emergency evacuation, report to stairway to direct evacuation.
- Maintain CPR certification.

#### Communication:

Security Team members will carry a hand-held radio (i.e. walkie-talkie). Surveillance attachments (ear piece/microphone) will be utilized as warranted, particularly for personnel who need to have both hands free in order to execute their responsibilities. The Security Team Leader will monitor all radio traffic. Flashlights will be utilized by all security staff members as back-up form of communication inside the facility whenever the situation warrants.

#### **Electronic Security:**

In case of an emergency, the facility will be evacuated through the front and back doors of the building. All members of the Security Team will be responsible for ensuring the orderly and complete evacuation of each portion of the interior. Exiting patrons will be directed to assemble at the rear of the building in the parking lot once they are a safe distance from the building. If the rear egress is blocked, exiting patrons will be directed to the front entrance and assemble across the stereo once they are a safe distance from the building.

#### **Summary:**

- 1. Conduct a thorough risk assessment that in on-going and adaptive.
- Put staff in place with appropriate organization and training on how to transition quickly to an incident command structure.
- Manage communications among staff, between and external responding agencies, and between staff and the public.
- 4. Implement an operational plan including the staff, procedures, and technology for securing the venue and responding incidents.
- 5. Train staff consistently and use metrics to evaluate their performance.

# Pollock, Susan

From:

Straley, Matthew

Sent:

Wednesday, February 10, 2016 12:52 PM

To:

'dncl@welovenorfolk.org'; Miller, Mary; 'ejohnson187@yahoo.com'; 'youngterracetmc1@yahoo.com'

Cc:

Whibley, Terry; Winn, Barclay; Howard, Oneiceia; Pollock, Susan

Subject:

new Planning Commission application - 763 Granby Street

**Attachments:** 

Granby Social Club2.pdf

Mr. Murphy, Ms. Miller, and Ms. Johnson:

Attached please find the application for a special exception to operate an entertainment establishment with alcoholic beverages at 763 Granby Street, Suite 765.

The item is tentatively scheduled for the March 24, 2016 Planning Commission public hearing.

Should you have any questions, please e-mail or call Susan Pollock Hart at (757) 664-4765, susan.pollock@norfolk.gov

Thank you.

Matthew Straley
GIS Technician II



Connect with us:

www.norfolk.gov

## Pollock, Susan

From:

Kevin R. Murphy <a href="mailto:krmurphy@verizon.net">krmurphy@verizon.net</a>>

Sent:

Wednesday, February 10, 2016 12:58 PM

To:

Straley, Matthew; dncl@welovenorfolk.org; Miller, Mary; ejohnson187@yahoo.com; youngterracetmc1@yahoo.com

Cc:

Whibley, Terry; Winn, Barclay; Howard, Oneiceia; Pollock, Susan

Subject:

RE: new Planning Commission application - 763 Granby Street

Matthew,

The DNCL will not object to this application.

Kevin

From: Straley, Matthew [mailto:Matthew.Straley@norfolk.gov]

Sent: Wednesday, February 10, 2016 12:53 PM

To: dncl@welovenorfolk.org; Miller, Mary <mmiller@downtownnorfolk.org>; ejohnson187@yahoo.com; youngterracetmc1@yahoo.com

Cc: Whibley, Terry < Theresa. Whibley@norfolk.gov>; Winn, Barclay < barclay.winn@norfolk.gov>; Howard, Oneiceia < Oneiceia. Howard@norfolk.gov>; Pollock,

Susan <susan.pollock@norfolk.gov>

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Thank you.

Matthew Straley
GIS Technician II

#### Pollock, Susan

From:

ntrammell@aol.com

Sent:

Thursday, March 24, 2016 9:44 AM

To:

Whitney, Chris; Pollock, Susan

Cc:

nancyt210@aol.com

Subject:

Public Heaing for Parlor and Granby Social Club

Mr. Whitney and Ms. Pollock,

I wanted to include my comments about this matter for the hearing this afternoon.

I am a resident of 801 Granby St as are Tim and Alice Lee. They were kind enough to share their thoughts on the issue at hand for today's hearing and I would like to go on record as agreeing with what they stated.

I moved into the Neon District last June and I absolutely love living downtown. I accept the fact that noise will be an issue. I didn't mind too much the music coming from the old Parlor establishment, but I will admit I've been sleeping better since they've closed their doors. I was sad to see them leave however, they were just starting to draw people into the area.

With the proposal for the new establishments, I also have concerns about noise level. I moved into the neighborhood for it's vitality and potential. Music and clubs come with the territory, however there should be some consideration for the residents in the area. The biggest problem for me was the patrons after the bar closed. There was a lot of rowdy activity in the streets around 2am. This is troublesome for those of us who need to work in the morning.

I understand that the clubs can't really control their patrons after they leave the club, however as a good neighbor, I'm willing to work with them and the City so this can be a win-win situation.

Thank you.

Sincerely,

# Nancy K. Trammell

801 Granby St #4B

Norfolk, VA 23510 703.338.3048 Mr. and Mrs. Timothy R. Lee 801 Granby St., #3A & #4A Amplified IT at 812/810 Granby St. Norfolk, VA 23510

March 22, 2016

RE: City Planning Commission Public Hearing for March 24, 2016/The Parlor and the Granby Social Club

Dear Mr. Whitney and Ms. Pollock:

Thank you for allowing us to pass on our thoughts to be shared at the Public Hearing on March 24, as we will be unable to attend the hearing in person.

First of all, we would like to express our excitement that our neighborhood is continuing to improve and thrive. When we moved here in November of 2014, we had high hopes that eventually the area would flourish. It's wonderful to see people's dreams and hard work come into fruition.

We are used to city living. We lived in the center of Edinburgh, the capital of Scotland, for many years. We like the hustle and bustle of the city and the venues for food and entertainment that city living provides. While we never complained about the noise level coming from The Parlor at its previous location, we do have concerns with the new plans for our neighborhood.

- 1. Noise was always an issue for The Parlor before. There seemed to be no awareness of noise level and how it was affecting the community. In our apartment we could hear the music as if we were playing it ourselves. This was raised numerous times at our Condo Association meetings, however, The Parlor closed before we decided to take action. This makes us nervous that a noise issue will continue. We understand that a club has loud music. However, there is a delicate balance where a certain volume level changes into noise pollution after 10pm.
  - a. What kind of measures will be put into place to maintain a responsible level of noise to make The Parlor and the Granby Social Club good neighbors?
    - . Can an approved sound monitor be put on the 801 building (only main residence within reach of both The Parlor and Granby Social Club) to measure levels to ensure these businesses adhere to the noise ordinance found in <a href="Chapter 26">Chapter 26</a> of the Norfolk City Code. Therefore action could be taken if sound levels are over 52db(A) for a prolonged period of time as per <a href="Table I">Table I</a>.
      - As Amplified IT is a technical consultancy, I'm confident we can assist along with members of the 757 Makerspace to install an automatic system that notifies both business owners and the DNC/Norfolk City Council of excess noise levels.
  - b. Are there any sound proofing measures being taken to help alleviate potential noise problems from within each building?
    - i. As my business, Amplified IT, borders onto 804/806 Granby, I did put a lease provision in writing to the landlord, Pam Kloppel, that sound proofing would be applied to the shared wall. We work with Google's Education Team and hold daily video calls until 7/8pm as our customers and team are also on the west coast. While this will hopefully address the internal problem what is being done or is required for external noise pollution control?
- If a venue closes at 2am, that means the streets are loud for a period after the closing as people leave. Usually
  these people are loud and unaware they are in a residential area. Most people don't realize that 801 Granby
  St. is residential, which usually works to our advantage during the day. However, that also means people think

the surrounding buildings are empty 9-5 businesses that aren't affected by noise levels. Obviously the venue cannot enforce a quiet policy as people are leaving. That means after the music has turned off, potential noise pollution is coming from the venue's customers.

- a. How can the city help support a noise level solution for residents in this area? Is it the city's job to do that? What is the best way to be aware of this and handle it in a way that helps everyone feel comfortable?
- 3. The Parlor has requested to stay open until 4am. That means it will likely be noisy on the street until 4:30am. There is a big difference between dealing with elevated noise levels until 2:30am and dealing with them until 4:30am. We hope that the Parlor can prove it can maintain an appropriate noise level before being allowed to extend to 4am.

We are focused on building the community. Through Amplified IT, I've brought a number of staff to live and work in the area. We have personally invested heavily in 801 Granby St. and obviously want the area to grow as we plan to bring up our family here. The last thing we want to do is hamper or restrict local businesses from being successful. There has to be a middle ground where the businesses and residents both benefit from being in the Neon District.

Sincerely, Tim and Alice Lee